

Terms and Conditions

Introduction

Welcome to IMC MAK! These Terms and Conditions (“Terms”) govern your use of our website and services. By accessing or using our site, you agree to comply with and be bound by these Terms. If you do not agree with any part of these Terms, please do not use our site.

1. Use of the Site

1.1 Eligibility: By using our site, you represent that you are at least 18 years old or have reached the age of majority in your jurisdiction and have the legal capacity to enter into these Terms.

1.2 Account Registration: To access certain features of our site, you may be required to create and register an account. You agree to provide accurate, complete, and up-to-date information during the registration process and to update such information as necessary.

1.3 Account Security: You are responsible for maintaining the confidentiality of your account password and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account.

2. Orders and Payment

2.1 Order Acceptance: All orders are subject to acceptance by IMC MAK. We reserve the right to refuse or cancel any order for any reason, including but not limited to product availability, errors in pricing or product descriptions, or issues identified by our fraud detection system.

2.2 Pricing and Payment: Prices for our products are subject to change without notice. The price applicable to your order will be the price at the time of purchase. Payment must be made in full at the time of ordering using one of the payment methods we accept.

2.3 Order Confirmation: After placing an order, you will receive an order confirmation email. This email serves as an acknowledgment of your order but does not constitute acceptance of your order.

3. Shipping and Delivery

3.1 Shipping Policy: Please refer to our Shipping Policy for detailed information on shipping methods, delivery times, and shipping costs.

3.2 Delivery Issues: We are not responsible for any delays or issues caused by the shipping carrier. If your order is delayed or lost, please contact us for assistance.

4. Returns and Refunds

4.1 Return Policy: Please refer to our Return Policy for information on how to return products and request refunds.

4.2 Refunds: Refunds will be issued in accordance with our Return Policy. Refunds will be processed using the original payment method.

5. Intellectual Property

5.1 Ownership: All content on our site, including text, graphics, logos, images, and software, is the property of IMC MAK or its licensors and is protected by intellectual property laws.

5.2 License: We grant you a limited, non-exclusive, non-transferable, and revocable license to access and use our site for personal, non-commercial purposes. You agree not to reproduce, distribute, modify, or create derivative works from any content on our site without our prior written consent.

6. User Conduct

6.1 Prohibited Activities: You agree not to use our site for any unlawful purpose or in any way that could damage, disable, overburden, or impair our site. Prohibited activities include, but are not limited to:

- Engaging in any activity that interferes with or disrupts the website or the servers and networks connected to the site.
- Attempting to gain unauthorized access to any part of the site or other accounts, computer systems, or networks connected to the site.
- Using any automated means to access the site for any purpose without our express written permission.

7. Limitation of Liability

To the fullest extent permitted by law, IMC MAK and its affiliates, officers, directors, employees, and agents will not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or in connection with your use of our site or these Terms.

8. Indemnification

You agree to indemnify, defend, and hold harmless IMC MAK and its affiliates, officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, and expenses, including reasonable attorney's fees, arising out of or in any way connected with your use of our site or violation of these Terms.

9. Governing Law

These Terms and your use of our website will be governed by and construed in accordance with the laws of [Your Jurisdiction], without regard to its conflict of law principles.

10. Changes to These Terms

We reserve the right to update or modify these Terms at any time without prior notice. Any changes will be effective immediately upon posting on our site. Your continued use of the site after any such changes constitutes your acceptance of the new Terms.

Contact Us

If you have any questions or concerns about these Terms, please contact us:

- **Phone:** +91 7553588840

- **Email:** namaste@alokvividh.com

Thank you for using IMC MAK. We appreciate your business and are committed to providing you with a positive experience.